



Terms and Conditions

Cancellation and Termination

Any cancellations must be submitted in writing to the Conference Organiser.

No refunds will be provided for cancellations of sponsorship packages.

Exhibition stand/site cancellations received on or before Sunday 31 May 2026 will receive a full refund, less an administration fee of \$150 + GST. Cancellations received from Monday 1 June 2026 onwards will be charged 100% of the exhibition fee. No refunds will be made for no-shows.

The NZ Dental Congress is delivered jointly by NZDA, NZOHA and NZIDT, each operating its own scientific programme alongside a shared expo.

If one Association is required to cancel its individual programme (e.g. due to low registrations), the Congress as a whole, including the shared expo, will continue. Sponsorship and exhibition commitments will remain in place, and no refunds will be issued, as exhibitors and sponsors will still receive access to the full Congress expo and remaining delegate groups.

If the entire NZ Dental Congress is cancelled due to circumstances beyond the control of NZDA, NZOHA and NZIDT, or for health and safety reasons, all sponsorship and exhibition fees will be refunded, less any reasonable expenses already incurred by the organisers at the time of cancellation.

NZDA may modify the time, date, venue, or delivery method of the Congress or Expo upon written notice. If a modification is required, refunds may be made at the discretion of NZDA, less any expenses incurred. NZDA's total liability will not exceed the amount paid by the sponsor or exhibitor.

Either party may terminate the agreement immediately by written notice if:

- The other party commits a material or persistent breach of the agreement; or
- The other party becomes insolvent or subject to insolvency proceedings, ceases or threatens to cease trading, has assets seized, or has a receiver, administrator, liquidator, statutory manager, or similar appointed.

NZDA may terminate immediately if:

- It believes any material you intend to display breaches NZDA policies, ethics, or stands;
- A force majeure event occurs; or
- The event is cancelled for any reason.

NZDA reserves the right to decline any sponsorship or exhibition application at its sole discretion.

Payment

All prices are in New Zealand Dollars and exclude Goods and Services Tax (GST) of 15%. Full payment is due on the 20th of the month following the original invoice date or prior to the Congress, whichever is first.

Blackout Period (30 July – 12 September 2026)

To support attendance at the NZ Dental Congress 2026, sponsors, exhibitors, and any companies represented on your stand agree **not** to stage educational courses, seminars, sales or marketing events targeting NZDA, NZOHA and NZIDT members during the blackout period **30 July – 12 September 2026** (four weeks prior to and two weeks following the Congress).

Education and Social Events

To maximise delegate participation, sponsors and exhibitors agree not to host private educational sessions or social events for the duration of the Congress.

Force Majeure

Neither party is liable for failing to meet its obligations due to a force majeure event, provided it:

- Keeps the other party informed,
- Uses reasonable efforts to mitigate the impacts, and
- Resumes performances as soon as practicable.

A force majeure event is an extraordinary circumstance beyond a party's control, such as Government-imposed restrictions or an Act of God (excluding lack of funds).

A party unable to meet its obligations due to a force majeure event may terminate the agreement with written notice.

Liability, Indemnity and Insurance

You agree to indemnify NZDA against all costs, claims, losses, damages, and liabilities arising from your failure to comply with this agreement.

Except as expressly provided, NZDA excludes all warranties, representations, and conditions to the fullest extent permitted by law.

NZDA's maximum liability, where it cannot be excluded, is limited to the exhibition or sponsorship fees you have paid. NZDA is not liable for any indirect or consequential loss.

You must hold appropriate public liability insurance for any damage or injury caused by your exhibition materials or activities.

No Exclusivity or Endorsements

This agreement is non-exclusive. NZDA may accept exhibition material from any organisation. Approval to display your material does not constitute NZDA endorsement of you, your organisation, or any products or services. You must not imply such endorsement.

Use of NZDA or NZ Dental Congress logos requires prior written approval for each use.

Promotional material may not be distributed or displayed outside your stand without NZDA's permission.

NZ Dental Industry Code of Conduct

Exhibitors must comply with the New Zealand Dental Industry Code of Practice, available at www.mtanz.org.nz.

Exhibition

You must comply with all agreed parameters relating to the design, size, placement, and style of your exhibition. NZDA may correct or request corrections to any non-compliant display, and you must comply immediately.

Demonstrations must remain within your allocated stand. Aisles, walkways, and air space above aisles must remain clear.

NZDA may remove any material it deems non-compliant. NZDA may adjust the floor plan when necessary and will consult affected exhibitors where possible.

Subletting your space is not permitted without NZDA's written approval.

All associated companies represented on your stand must be notified to the Conference Organiser.

Provision of Information

By Friday 31 July 2026, exhibitors installing custom stands must provide:

- Contact details for their stand contractor
- Details stand design plans (including layout, rigging, and wall heights) for approval by the venue and Exhibition Hire Services.

Exhibition Pack In & Out Times

Pack in and pack out times will be specified in the exhibitor manual and must be strictly followed. Pack in cannot begin before the allocated time, and pack out cannot begin before the exhibition closes. All exhibition staff must be made aware of these requirements.

Exhibition Staff Registration

Each exhibition stand/space includes two complimentary exhibitor registrations. Additional exhibitor registrations may be purchased.

All exhibition staff must be registered; unregistered staff will not be permitted into the exhibition area.

Registration links will be sent to the key contact no later than six weeks prior to the Congress.

Health & Safety

NZDA and Conference Innovators are committed to the health and safety of all attendees.

By exhibiting or sponsoring, you agree to comply with all health and safety policies outlined in the exhibition manual (issued in June).

All electronic equipment brought onsite must be tested and tagged by a qualified electrician. Untested items will be removed.

NZDA may refuse entry or request you leave the event if you fail to immediately address any health and safety breach.