



## POST-CONFERENCE TOUR – NORTH ISLAND

### BOOKING TERMS AND CONDITIONS

Terra Nova Tours Limited has been appointed by the conference as the authorised agent for the tour. Please note that Terra Nova Tours Limited reserves the right to increase net rates as and when required, as a result of changes to government charges/fees/taxes or as a result of any unsustainable increase in fuel costs.

Net rates per person share twin for the tour departing on 14 April 2026

\* Rate Per Person (NZ\$) 4,921

\* Single Supplement: + 1,394

Rates specified above are based on schedules, fares and tariffs current at the time of publishing, are subject to availability at the time of booking, and are based on a minimum of 10 paying persons. The conference reserves the right to vary the cost of tours, if necessary, by reason of currency fluctuation, component cost increase, or airfare cost. The tour cost will be guaranteed at the price prevailing on the date of final payment. In the case of technology malfunction or human error, we reserve the right to re-invoice the traveller with correct billing in accordance with our published rates.

Tour prices include the following services:

- \* New Zealand GST (currently 15%)
- \* Share twin accommodation in hotels as quoted by Terra Nova Tours Limited (subject to availability) [rated as per the official New Zealand hotel accommodation rating system]
- \* Coach transport in a modern air-conditioned coach with an English-speaking driver
- \* All services as per the service list quoted by Terra Nova Tours Limited, incl. entrance fees
- \* Concession fees for National Parks
- \* Porterage of 1 piece of luggage per person (where applicable)
- \* Luggage transport (max. 20 kg per person, max 1 piece per person)
- \* Meals as stated in the tour description

Tour prices do not include:

- \* Optional activities
- \* Domestic and international airfare. If the tour package includes flights, a further deposit to cover the airfare and taxes is required at the time of booking. Flights are instant purchases, and payment can be made by credit card for the airfare deposit payment only; credit card fees will apply.
- \* Excess luggage of more than 20kg per person and more than 1 piece



- \* Tips and other personal expenses
- \* Guaranteed early hotel check-in before 3pm or late check-out after 10am
- \* Other meals than stated above
- \* Comprehensive Travel Insurance is not included but is strongly recommended for all travellers. It is the traveller's responsibility to arrange their own travel insurance.

The following terms and conditions apply:

a) Payment

- All prices stated are based on prepayment.
- A deposit invoice of 50% will be issued following registration. Payment of the deposit invoice is required to secure the booking.
- Payment of the deposit is an acknowledgment that the traveller has read, understood and accepted the Booking Terms and Conditions.
- The balance of payment, including any merchandise, is due 60 days prior to departure. Once the tour has been booked and confirmed, cancellation fees will apply as per the Booking Terms and Conditions.
- We reserve the right to withhold services if payment in full is not received by the due date.

b) Cancellations

- The following cancellation fees apply for individual passengers and no-name rooms:
  - o 60 days or more prior to departure – loss of deposit plus the cost of any airline tickets purchased for the traveller
  - o 15 - 59 days prior to departure – 50% of the tour package price
  - o 8 - 14 days prior to departure – 75% of the tour package price
  - o 7 days or less prior to departure – 100% of the tour package price
- If a traveller cancels their participation in the tour, refunds will be issued once cancellation fees have been deducted as listed above.
- If travel is no longer possible, or while on tour there is a need to return home early, or the tour is canceled before departure:
  - o Cancellation charges will apply as listed above.
  - o Refunds will be issued at the discretion of the conference and the agent, and after deduction of reasonable expenses.
  - o The conference and the agent will not be responsible for refunding any missed components of the tour or any additional travel arrangement costs incurred due to leaving the tour early or the tour cancellation.
  - o It is the traveller's responsibility to liaise with their travel insurance company to obtain any reimbursement.